

Angela M. Meharg

Summary	Senior Crystal Reports Specialist – The Crystal Reports Goddess Fourteen years of hands-on Business Intelligence consulting and freelance experience developing Crystal Reports solutions for a variety of clients and industries in four countries. Entrepreneurial attitude and approach.
Objective	To work on projects that produce value and results in a short period of time; to provide best practice solutions and services that make everyone's work easier, particularly business decision-making.
Industries	Financial: Aureus Financial; Philips, Hager & North, TimePlus Payroll, Access Cash/Ezee ATM Marketing/Loyalty: AOL Canada, Points.com Resort/Leisure: Skyloft Ski & Country Club, Whistler Mountain Ski Corporation, Spokeswomen Mountain Bike Camps Healthcare: Trillium Health Centre, Heaman Communication Services, Estrabillo Dental Group Insurance: Blue Cross/Blue Shield, AON ReInsurance Technology: Seagate Software, Adobe, Digital Fairway Construction/Job Cost: Fulton Hogan (New Zealand); City of Fontana, California; Teichert Inc.; Neptune Technology Group Government: Australian Department of Immigration Fundraising/Education: Branksome Hall School; St. Andrew's College; St. Jerome's University, St. Paul's College, and Renison College at the University of Waterloo Sales/Retail: Erco Worldwide, Loblaw Group of Companies
Primary Technical Skills	Database Reporting: Functional Areas: Productivity, Sales, ERP, CRM, Financial, Job Cost Tools: Crystal Reports, The Raiser's Edge, JD Edwards Report Design Tool, Pivotal eRelationship Databases: MS SQL Server, MySQL, Java Beans, Oracle, Sybase, DB2, AS/400, Access, Raiser's Edge, Excel, IBM Redbrick, Netezza, FoxPro ERP/CRM Systems: JD Edwards, SAP Business One, Pivotal eRelationship, Salesforce.com Crystal Reports Server/Business Objects Enterprise XI: installation & administration Web Site Maintenance
Crystal Reports Skills	<ul style="list-style-type: none">• Versions 5 through XI (R3) and 2008• Data flow and data system analysis for report specification design and methodology according to end user requirements and best practice implementation• Extensive experience with complex subreports, formulas, shared variables, graphing, SQL Expressions and Command Prompts• Presentation-quality design• Crystal Reports Server Implementation, Security Models, Version Migration• Troubleshooting, performance optimization, data analysis• Documentation• Customized Training
Other Skills	Marketing Programs, Effective Writing & Editing, Team Management, Email Marketing Campaigns, Training & Presentations, Coaching

Experience	<p>Crystal Reports – 14 Years of Experience (Last 3 years displayed in detail)</p> <p>Indigo Books & Music Ltd. August - October 2009</p> <ul style="list-style-type: none"> ▪ Developed ~20 reports for an SAP Enhanced Warehouse Management (eWM) system for Indigo's new online fulfillment warehouse. Open SQL <p>Neptune Technology Group August - October 2009</p> <ul style="list-style-type: none"> ▪ Replaced 200+ reports from Excel Report Writer with a very small subset of complex, drilldown Crystal reports using subreports and hyperlinks against an SAP Business One System. SQL Server <p>Access Cash/Ezee ATM January – July 2009</p> <ul style="list-style-type: none"> ▪ Designed specifications and reports from very loose customer requests for a series of management and operational reports for use on Crystal Reports Server. Linked 2 separate application databases such that executives could see a 360° view of their business for the first time. SQL Server <p>Adobe Systems, San Francisco, CA 2008</p> <ul style="list-style-type: none"> ▪ Designed a set of 8 reports with documentation to be distributed to customers of Connect Pro; work done both remotely and on location. SQL Server <p>Branksome Hall, Toronto, ON 2007-2008</p> <ul style="list-style-type: none"> ▪ Private School For Girls: designed complex report card; designed series of reports to automate the Annual Report data extractions; designed Annual Giving Dashboard. Initial project led to maternity leave coverage position as employee. MS Access, Excel <p>Loblaws Group of Companies (as Longtop International), Mississauga ON 2007</p> <ul style="list-style-type: none"> ▪ Migration of 1500+ reports from Seagate Info 7 and Crystal Enterprise 10 to Business Objects XI; recommended and performed report redesign to accommodate new system <p>Heaman Communication Services, Uxbridge, ON 2007-2008</p> <ul style="list-style-type: none"> ▪ Designed a series of reports to be submitted to government agencies to monitor service levels. Pilot project for other similar service providers. SQL Server/Procura <p>AON RE, Toronto, ON July 2007</p> <ul style="list-style-type: none"> ▪ Improved look and feel of a series of customer-facing reports; designed report to automate creation of "Signing Sheets". AS 400 <p>TimePlus Payroll Systems, Stouffville, ON January – June, 2007, ongoing</p> <ul style="list-style-type: none"> ▪ Provided periodic report design and modification expertise. 95% of work accomplished remotely. <p>Erco Worldwide, Toronto, ON January – August, 2007</p> <p>IBM/Trillium Health Center, Mississauga, ON 2006, 2007</p> <p>Digital Fairways Corporation, Toronto, ON November 2006 – March 2007</p> <p>Aureus Financial, Vancouver, BC July 2005 – August 2006</p> <p>AOL Canada, Toronto, ON February – November 2005, April – August 2006</p> <p>Preferred Strategies, Aptos, California July 2003 – June 2004</p> <p>Deloitte Touche Tohmatsu, Christchurch, New Zealand August 2001 – June 2002</p> <p>Department of Immigration, Canberra, Australia July – September 2000</p> <p>Microsell Pty, Melbourne, Australia May 2000</p> <p>IRIS HR Pty, Sydney, Australia May 2000</p> <p>Metro LeaseLine, Vancouver, BC August 1999 – April 2001</p> <p>Phillips, Hager & North, Vancouver, BC December 1998 – May 1999</p> <p>Advanced Utility Systems, Markham, ON September 1998</p> <p>ProjectOne Business Solutions, Vancouver, BC June – December 1998</p> <p>Seagate Software Inc., Vancouver, BC November 1996 – June 1998</p> <p>JD Edwards – 1 Year of Experience</p> <p>Cygnal Technologies, Toronto, Canada November – December 2002</p> <ul style="list-style-type: none"> ▪ One-month contract to customize variety of Sales, A/R, A/P, and Work Order reports in JDE OneWorld <p>Deloitte Touche Tohmatsu, Christchurch, NZ January – June 2002</p> <ul style="list-style-type: none"> ▪ Six-month project to design and customize Job Cost Reports for large civil construction company <p>Pivotal Relationship – 1 Year of Experience</p> <p>KPMG Consulting, Sydney, AU & Auckland, NZ 1999 - 2000</p> <ul style="list-style-type: none"> ▪ Customized Pivotal eCRM demo systems, delivered internal customization training, re-
------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

designed internal reporting solutions

- Pivotal Corporation, North Vancouver, BC September – November 1999
- Edited & re-vamped 350 KnowledgeBase items for style, content and format
 - Completed fundamental and advanced customization courses

Founder/Operator

- Spokeswomen Mountain Bike Ventures Ltd., Whistler, BC 1996 –1999
- Marketing, sales, administration, web site management, and accounting for instructional mountain bike courses designed to inspire and empower women. Visit spokeswomen.com

Marketing & Membership Sales

- Estrabillo Dental Group, Ancaster, ON 2010
- Development of a complete Marketing system to drive the number of local patients and referrals

Skyloft Ski & Country Club, Uxbridge, ON 2002 - 2006

- Marketing, sales, web site management, for semi-private family ski club near Toronto

Davisville Tennis Club, Toronto, ON 2006 - 2007

- Volunteer Director of Communications for community tennis club; initiated track-able weekly email campaigns with Constant Contact

Volunteer

- Vancouver 2010 Winter Olympics, Whistler BC 2010
- Venue Technician for the Whistler Creekside Media Centre – assisting members of the international press and photo journalists with technical and connectivity issues during the Games

Education

- University of Western Ontario 1988 - 1992
 Bachelor of Arts, Honours – Music Concentration
- Capilano College, North Vancouver 1996
 Diploma in Business Administration, Computer Systems Management

Professional Training

Eighteen years of training and development through **Landmark Education**

- Former Seminar Leader
- Former Classroom Leader for the Global Team Management and Leadership Program
- See www.landmarkeducation.com for further information

Consulting Excellence – Four-day internal development program with Deloitte Touche Tohmatsu (Wellington, NZ)

Customization Fundamentals/Advanced Customization – Pivotal Corporation, Ten days of CRM Software customization training (North Vancouver, BC)

Development Tools – JD Edwards, Five-day ERP Software customization course

Infinite Yoga Teacher Training – Yoga Alliance 200 Hour Certification, San Diego, CA

Interests

Ashtanga Yoga, Tennis, Mountain Biking, Snowboarding, Music Performance (French Horn, Piano), Travel